

2008 Transfer Lunch Survey

Cabrillo College Transfer students attending the May 8, 2008 Transfer Lunch at Sesnon House were asked to rate the Helpfulness of the following services/personnel on a scale of 1 to 5, with **1 being Not at all Helpful, and 5 being Very Helpful**. Twenty students in attendance completed the survey (survey instrument attached).

Table 1. Average Helpfulness/Satisfaction Ratings by Area for Three Years (Five is Highest Rating)*

	Admissions & Records	Counseling	Faculty in General	Financial Aid	Library	Math Lab	Transfer Center	Writing Center
2005	3.34	4.37	4.47	3.45	4.52	4.29	4.70	3.53
2006	4.06	4.24	4.65	3.61	4.35	4.36	4.40	4.33
2007	4.09	3.86	4.59	4.35	4.38	4.78	4.21	4.60
2008	4.24	4.26	4.58	4.00	4.20	4.25	4.33	4.33

*Five is highest rating. The sample of 20 students who attended the 2008 Transfer Lunch is not necessarily representative of all transfer students at Cabrillo College.

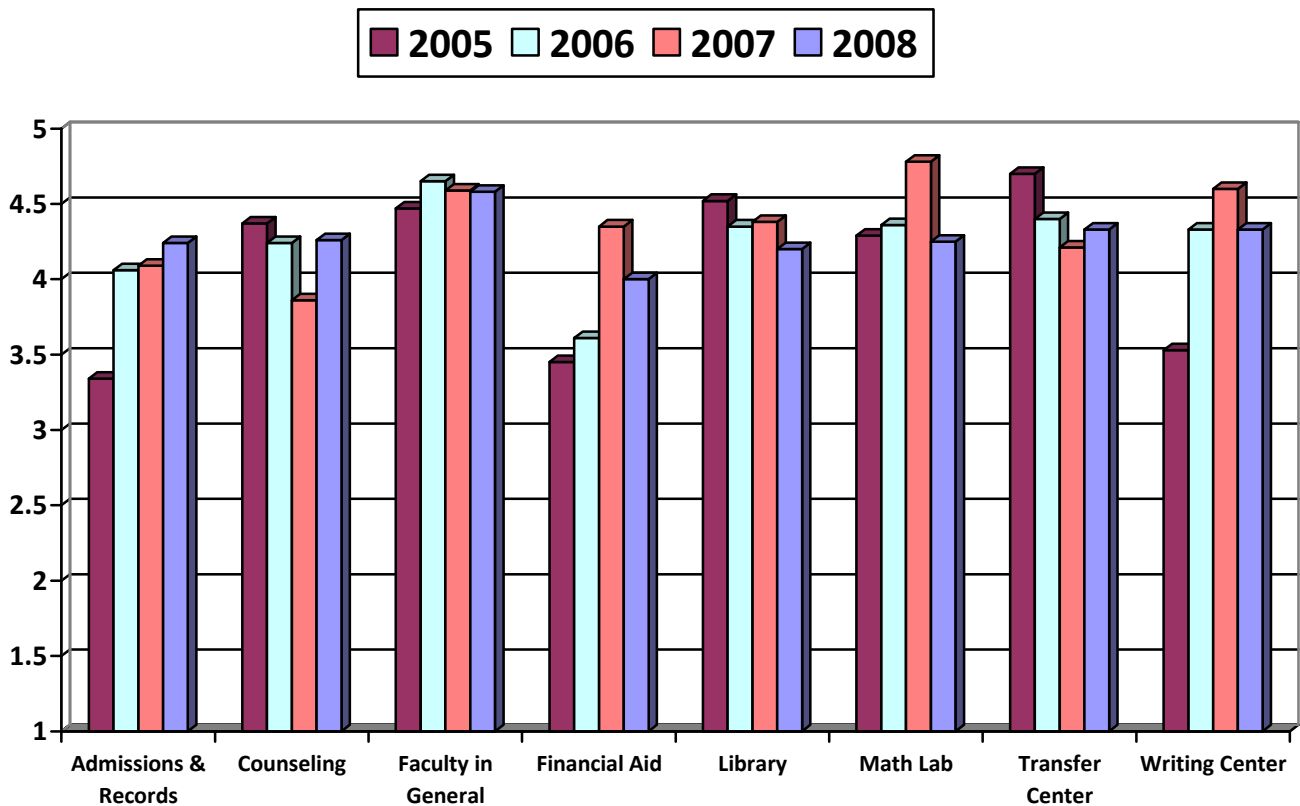


Table 2. Details of 2008 Distribution of Student Ratings

	Number of Valid Responses	Not at all helpful (1)	Unhelpful (2)	Neutral (3)	Helpful (4)	Very Helpful (5)	Never Used Service*
Admissions & Records	19	0.0%	0.0%	11.8%	52.9%	35.3%	2
Counseling	20	0.0%	5.3%	15.8%	26.3%	52.6%	1
Faculty in General	20	0.0%	0.0%	0.0%	42.1%	57.9%	5
Financial Aid	20	7.1%	7.1%	14.30%	21.4%	50.0%	6
Library	20	0.0%	5.0%	20.0%	25.0%	50.0%	0
Math Lab	20	6.3%	0.0%	6.3%	37.5%	50.0%	4
Transfer Center	19	0.0%	0.0%	26.7%	13.3%	60.0%	4
Writing Center	18	0.0%	0.0%	33.3%	0.0%	66.7%	15

* Responses of "Never Used" were excluded for the purpose of calculating the mean.

On a scale of 1 to 5 with 1 being Strongly Disagree, and 5 being Strongly Agree, transfer students in attendance were asked to rate the following statement:

"Cabrillo has prepared me well for my upcoming transfer to a 4-year institution."

Strongly Disagree ←-----→ Strongly Agree										Mean (Max.= 5.0)			
1		2		3		4		5		2008	2007	2006	2005
#	%	#	%	#	%	#	%	#	%				
0	0%	0	0%	1	5%	5	25%	14	70%	4.65	4.59	4.55	4.52

Additional space was provided for students to write in and rate services not included in this survey. The following entries were written in by students, and all rated a "5", for "Very Helpful":

- *Jo-Ann Panzardi (2 responses)*
- *PLC (2 responses)*
- *Awesome stuff.*
- *Puente Program*
- *AGS*
- *MESA*

Students were asked to tell us how we can do better next time:

- *Support the teaching staff better.*
- *I am just unsure.*

Students were asked what additional programs or services they you like to see offered to better meet their transfer needs. The following comments were written by students:

- *A marriage of Transfer planning and Financial Aid planning.*
- *All available programs apprehended.*
- *Bigger PLC.*
- *Explaining the new costs of services we are used to having here.*
- *I did not know where the transfer center was.*
- *I love Cabrillo!!*
- *Let know all options, not just to fill the needs of IGETC.*
- *More info about filling out applications.*
- *More classes, especially in English.*
- *More contact with UC's other than Santa Cruz.*
- *More info on how AP Exams transfer even though each university deals with them through College Board.*
- *Perhaps a day on campus dedicated to transfer information.*
- *Perhaps more info on Transfer info specifically for UCSC. (Many students plan to transfer and it would be helpful.)*
- *To see Russian offered.*

Students were asked if they wrote a Transfer Admission Agreement (TAA) for any of the colleges or universities to which they applied:

	2008		2007		2006		2005	
	#	%	#	%	#	%	#	%
Yes	13	68.4	16	72.7%	18	86.4%	19	86.4%
No	6	31.6	6	27.3%	14	13.6%	3	13.6%
TOTAL	19	100%	22	100%	32	100%	22	100%

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To what college do you plan to transfer?

College or University	#	%
U.C. Santa Cruz	6	30%
U.C. Berkeley	5	25%
S.J.S.U.	4	20%
Cal Poly	1	5.0
S.D.S.U.	1	5.0
S.F.S.U.	1	5.0
U.C.L.A.	1	5.0
U.C.S.B. or U.C.D.	1	5.0
Total	20	100%

Open-Ended Comments:

- All the professors I had were absolutely fantastic.
- Cabrillo rocks.
- I love Cabrillo!
- Marcy Wald's workshop on essay writing was amazing.
- Thank you!
- Very helpful.
- I love Cabrillo.
- 😊

2008 Transfer Lunch Survey

Congratulations on the successful completion of your transfer goal here at Cabrillo College!

1. Please check the boxes below to rate the Helpfulness of the following services/personnel on a scale of 1 to 5, with 5 being very helpful. Please note that there are additional blank boxes for you to add services that we may have missed.

	<i>Never Used</i>	Not At All Helpful<----->Very Helpful				
Admissions & Records	0	1	2	3	4	5
Counseling	0	1	2	3	4	5
Faculty in General	0	1	2	3	4	5
Financial Aid	0	1	2	3	4	5
Library	0	1	2	3	4	5
Math Lab	0	1	2	3	4	5
Transfer Center	0	1	2	3	4	5
Writing Center	0	1	2	3	4	5
Other:		1	2	3	4	5
		1	2	3	4	5

2. On a scale of 1 to 5 with 5 being Strongly Agree, please rate the following by checking the appropriate box:

	Strongly Disagree ←-----→ Strongly Agree				
I feel that Cabrillo has prepared me well for my upcoming transfer to a 4-year institution.	1	2	3	4	5

If you chose 3 or below for Question 2, please tell us what we could be doing better:

3. What additional programs or services would you like to see offered for meeting students' transfer needs?

4. Did you write a Transfer Admission Agreement (TAA) for any of the colleges or universities to which you applied? Yes_____ No_____

5. To what college do you plan to transfer?

Comments:

Thank you for completing this instant survey!