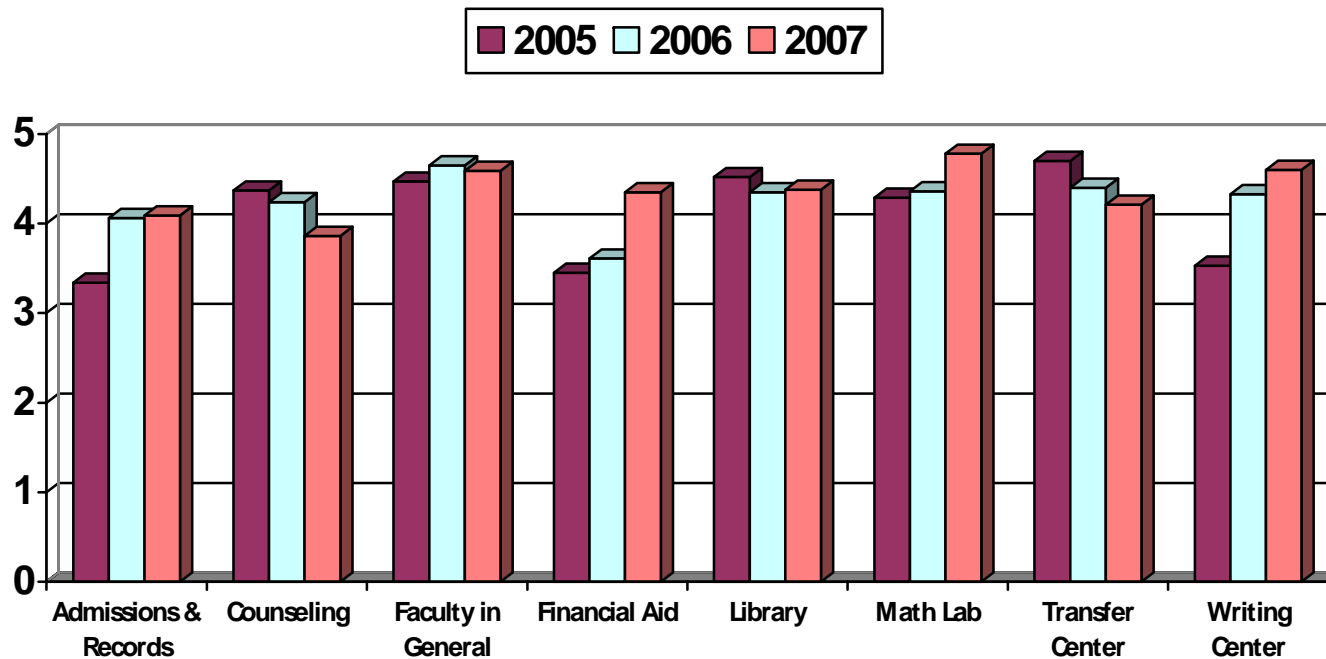


## 2007 Transfer Lunch Survey

Cabrillo College Transfer students attending the May 11, 2007 Transfer Lunch at Sesnon House were asked to rate the Helpfulness of the following services/personnel on a scale of 1 to 5, with **1 being Not at all Helpful, and 5 being Very Helpful**. Twenty-three students in attendance completed the survey (survey instrument attached).

Table 1. Average Helpfulness/Satisfaction Ratings by Area for Three Years (Five is Highest Rating)\*

	Admissions & Records	Counseling	Faculty in General	Financial Aid	Library	Math Lab	Transfer Center	Writing Center
2005	3.34	4.37	4.47	3.45	4.52	4.29	4.70	3.53
2006	4.06	4.24	4.65	3.61	4.35	4.36	4.40	4.33
2007	4.09	3.86	4.59	4.35	4.38	4.78	4.21	4.60



\* Most of the observed 2006 to 2007 differences are not statistically significant, with the exception of the change in Financial Aid ratings. The sample of 23 students who attended the 2007 Transfer Lunch is not necessarily representative of all transfer students at Cabrillo College.

Table 2. Details of 2007 Distribution of Student Ratings

	Number of Valid Responses	Not at all helpful (1)	Unhelpful (2)	Neutral (3)	Helpful (4)	Very Helpful (5)	Never Used Service*
Admissions & Records	22	0.0%	0.0%	27.3%	36.4%	36.4%	0
Counseling	21	4.8%	4.8%	19.0%	23.8%	47.6%	2
Faculty in General	22	0.0%	0.0%	9.1%	22.7%	68.2%	1
Financial Aid	17	0.0%	5.9%	11.8%	23.5%	58.8%	6
Library	21	0.0%	4.8%	14.3%	19.0%	61.9%	2
Math Lab	14	0.0%	0.0%	0.0%	21.4%	78.6%	8
Transfer Center	14	0.0%	0.0%	21.4%	35.7%	42.9%	8
Writing Center	5	0.0%	0.0%	20.0%	0.0%	80.0%	17

\* Responses of "Never Used" were excluded for the purpose of calculating the mean.

**On a scale of 1 to 5 with 1 being Strongly Disagree, and 5 being Strongly Agree, transfer students in attendance were asked to rate the following statement:**

**"Cabrillo has prepared me well for my upcoming transfer to a 4-year institution."**

Strongly Disagree ←-----→ Strongly Agree										Mean (Max.= 5.0)		
☹ 1	2		3		4		5		☺	2007	2006	2005
#	%	#	%	#	%	#	%	#	%			
0	0.0%	0	0.0%	1	4.5%	7	31.8%	14	63.6%	<b>4.59</b>	4.55	4.52

**Additional space was provided for students to write in and rate services not included in this survey. The following entries were written in by students, all rated a "5", for "Very Helpful":**

- Donna Mekis! (1 response)
- MESA (2 responses)
- PLC (3 responses)

**Students were asked to tell us how we can do better next time; their responses are below:**

- *Donna Mekis is great!*
- *Financial Aid didn't seem to be too helpful to me.*
- *There's nothing to change. The service is great.*

**(2) Students were asked what additional programs or services they you like to see offered to better meet their transfer needs. The following comments were written by students:**

- *As an engineer, the two most useful places on campus were MESA & PLC. Jo-Ann Panzardi & Donna Mekis were unbelievably helpful with my schedule.*
- *If there was somebody whose job it was to find all possible scholarships and post them, that would be awesome.*
- *Library should be open later. 8pm is too early! I study until midnight on occasion!*
- *Library should be open until 10pm.*
- *Machine Shop.*
- *More automated updates sent to students concerning their transfer progress.*
- *More...actually the Transfer Center does a good job!!*
- *Not sure but I wanted to REALLY compliment the Math Lab. Without it, I wouldn't be here at all and would be a dropout.*
- *We need a stronger Counseling Center.*
- *Workshop or class on preparing for the university - what to expect, etc.*

**Students were asked if they wrote a Transfer Admission Agreement (TAA) for any of the colleges or universities to which they applied:**

	2007		2006		2005	
	#	#	#	%	#	%
<b>Yes</b>	<b>16</b>	<b>72.7%</b>	18	86.4%	19	86.4%
<b>No</b>	<b>6</b>	<b>27.3%</b>	14	13.6%	3	13.6%
<b>TOTAL</b>	<b>22</b>	<b>100%</b>	32	100%	22	100%

The 2007 Transfer Lunch Survey was designed by Marcy Alan Craig, Donna Mekis and Jing Luan; analysis & report writing by PRO, May 2007.